

Updated 11/5/24

PRIVACY POLICY

Sunflowers Wellness Therapeutic Services PLLC is dedicated to protecting your privacy and ensuring the security of your Personally Identifiable Information (PII). This Privacy Policy (the "Policy") governs how we treat your Personal Information that we collect, use, and share information from individuals who visit our website, use our services, or otherwise interact with us. This policy also describes how we use the information we receive from you in connection with your use of the SMS Service ("Service"), which we make available to you through a third party service provider. This Policy is incorporated into the Terms of Service. Please read this Privacy Policy carefully to understand how we handle your information.

By accessing or using our website or services, you agree to the terms of this policy. Sunflowers Wellness Therapeutic Services reserves the right, in its sole discretion, to modify or change this Policy at any time with or without prior notice to you. The date of the last update will be posted at the top of this Policy for your convenience. This Policy, and any changes are effective as soon as posted. Your continued use of the Service following the posting of any changes to the Policy constitutes your full acceptance of those changes.

INFORMATION WE COLLECT

Through your use of the Messaging Service, we will receive Personal Information through our third-party service provider. "Personal Information" is information that individually identifies you, such as your mobile phone number you provided when signing up for the Messaging Service, any user or screen name that you select in connection with the Messaging Service, any comments or feedback regarding the Messaging Service that you send to us, or any other information that you choose to include in messages you send through the Messaging Service. When you send messages via the Messaging Service, we will also collect your messaging history and any information included in those messages.

We may also collect Personal Information about you using cookies or similar technologies. Cookies are pieces of information that are stored by your browser on the hard drive or memory of your device. Cookies enable personalization of your experience on the Messaging Service (e.g., sending you personalized text messages such as shopping cart reminders).

HOW WE USE YOUR INFORMATION

We may use your Personal Data to contact you with reminders about appointments for services or cancellations. By checking the "yes" option, you agree to receive promotional and reminder messages from Sunflowers Wellness Therapeutic Services PLLC. You also agree with Sunflowers Wellness Privacy Policy. Reply STOP to opt out at any time if you do not wish to receive SMS messages from Sunflowers Wellness Therapeutic Services PLLC and no other messages will be sent. Reply HELP for the Sunflowers Wellness Customer Care Contact Information or contact admin@sunflowerswellnessllc.com. Message and data rates apply. Messaging frequency may vary. Max 10msg/month.

We also may collect personally identifiable information that you provide to us, such as your name, address, phone number or email address. With your permission, we may also access other personal information on your device, such as your phone book, calendar or messages, in order to provide services to you.

We do not knowingly contact or collect personal information from children under 13. If you believe we have inadvertently collected such information, please contact us so we can promptly obtain parental consent or remove the information.

SHARING YOUR INFORMATION

We do not share or sell your Personally Identifiable Information to third parties for marketing purposes. No mobile information will be shared with third parties/affiliates for marketing or promotional purposes. However, we may share your information in the following circumstances:

Business Operations: We may share your information with third party service providers who assist us in performing essential business functions, such as payment processing, customer support and website maintenance.

Compliance with Legal Requirements: We may disclose your information when required by law or to comply with legal processes.

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YOUR CHOICES AND RIGHTS

You can request to see or delete your personal data. You can sign into your account to see or delete any personally Identifiable Information we have stored, such as your name, address, email or phone number. You can also contact us by email to request to see or delete this information.

CONTACT US

If you have any questions or concerns about this Privacy Policy or our data practices, please contact our office at:

Sunflowers Wellness Therapeutic Services, PLLC

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(910) 222-8015

Email: admin@sunflowerswellnessllc.com